



issues this

# CERTIFICATE

confirming that the organization

**SOFTIP®****SOFTIP, a. s.**

Seat: Krasovského 14, 851 01 Bratislava - mestská časť Petržalka

Certified localities: Vajanského námestie 7, 974 01 Banská Bystrica;

Krasovského 14, 851 01 Bratislava - mestská časť Petržalka

has implemented and applies a Service Management System  
(Information technology) in accordance with requirements of standard  
**ISO/IEC 20000-1:2018**

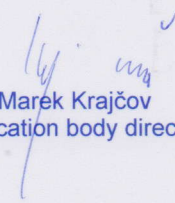
**For the scope:**

Development, production, implementation and support of information and communication systems operated on technical means in the local network as well as in the cloud including assurance of personal data protection. Provision and outsourcing of consulting, analytical, research and advisory services, training, education, business and marketing activities in the field of information and communication systems.

**The certification audit proved that a Service management system complies with the requirements of the  
aforementioned standard.**

Registration number: SMS0290625/1  
Valid till: May 31, 2028  
Date of issue: June 01, 2025



  
Marek Krajčovič  
certification body director